

Conditions

- **Carrier Responsibilities & Liability:** The carrier is responsible for timely delivery and is liable for loss or damage to goods while in their custody, but liability is often limited to a specific amount per package or kilogram.
- **Customer (Shipper) Obligations:** The customer must provide accurate information regarding the nature, weight, and contents of the goods, alongside correct consignee details.
- **Dangerous Goods & Packaging:** The customer must properly pack goods and declare any hazardous materials, adhering to regulations for dangerous goods.
- **Delivery & Acceptance:** Terms outline the procedure if the recipient fails to accept delivery, which may result in additional storage fees or risks for the shipper.
- **Payment Terms:** Shipping fees, payment deadlines, and consequences for late payments (e.g., net 30 days) are defined.
- **Force Majeure:** Carriers are generally not liable for delays or damages caused by unforeseeable events like natural disasters, war, or accidents.
- **Sub-contracting:** The carrier often reserves the right to use subcontractors for any part of the transport.
- **Incoterms:** These define responsibility for costs and risks (e.g., FOB, CIF, DDP) during international transport.
- **Claims Procedure:** Guidelines for filing a claim for damaged or lost goods within specific time limits.